

Sticky Patio Door Fix Checklist

NorthShield Windows & Doors - Ontario Homeowner Guide 2026

Diagnose It First

1 Look down the track

Check for grit, hair, or a visible dent before touching a tool.

2 Feel where it sticks

Heavy the whole way means rollers; catches at one spot means the track.

3 Listen as it moves

Grinding or thumping usually means a flat-spotted roller.

4 Lift and test

If it slides easier when lifted, the rollers are set too low.

Fix It in Order

1 Clean the track

Vacuum and scrub the channel, then dry it fully.

2 Dry-lubricate only

Use silicone or PTFE, never oily sprays that collect grit.

3 Adjust the rollers

Turn the screws a quarter-turn until the door rides level.

4 Replace rollers if worn

Flat or seized wheels need swapping, usually a pro job.

Questions? Visit northshield.ca to get in touch.